

# Clinigence MSSP Registry End-User Training PY 2019



# Agenda – End-User Training

- The ACO Reporting Timeline
- The Submission Process
  - Ranked Patients
  - Completed & Skipped Patients
- The Clinigence MSSP Registry
  - Logging In
  - Navigating
  - The Front Page
- The Collection Process
  - Entering the data
  - Approving the data
- Using Comments



# PY 2019 Reporting Timeline



# ACO Reporting Timeline

- **November 8, 2019 – November 21, 2019**

- ACO completes the organization census of providers, practices, TINs and NPIs.
- ACO and Clinigence establish the EIDM Web Interface Submitter roles.

- **January 2, 2020**

- Clinigence downloads the Beneficiary Sample file from the CMS Web Interface.

- **January 9, 2020**

- Clinigence MSSP Registry end-user training



# ACO Reporting Timeline

- **January 2 - January 20, 2020**

- Clinigence loads the sample list into the Registry.
- Clinigence assigns beneficiaries to practices and providers using the sample list data, the ACO-provided organization census, and for integrated practices - clinical data.
- Integrated practices only: Clinigence pre-populates the responses in the registry using the extracted EMR data or other data feeds.
- ACOs train the registry users and set up user credentials.

- **January 11 – January 20, 2020**

- *Clinigence MSSP Registry becomes available for chart abstraction. Clinigence will notify each ACO as their Registry becomes available.*



# ACO Reporting Timeline

- **January 11-20 - March 31, 2020**

- ACO's use the Clinigence Registry to collect and approve their data.
- If there are problems during the collection phase, submit your issues at support.clinigence.com or via email to [support@clinigence.com](mailto:support@clinigence.com).

***NOTE:** If the issue pertains to a specific patient you **must** go to the support site to enter patient information. Email is not HIPAA-compliant. Please identify the patient using the Patient ID, not the HICNO.*



# ACO Reporting Timeline

- **February 3, February 17, March 2, 2020**

- Clinigence uses the data in the Registry and the CMS-provided claims-based data to test export and submission to CMS.
- Clinigence provides interim submission reports and performance reports.

- **March 17, 2020**

- **Target date for ACOs to complete chart abstractions.** This gives us a few days to confirm that all chart abstractions needed are complete and resolve any errors found during submission.

- **March 17 – 31, 2020**

- Clinigence performs the final submission and disables the Save feature in the Registry. We can submit as many times as needed, but only the final submission counts towards your scores.
- ACO's have this period to correct any errors they may notice.



# ACO Reporting Timeline

- **March 31, 2020, 8 pm ET**

- All data must be submitted in the CMS Web Interface.

- **April 1-30, 2020**

- Clinigence exports all data and reports from CMS Web Interface for future reference.

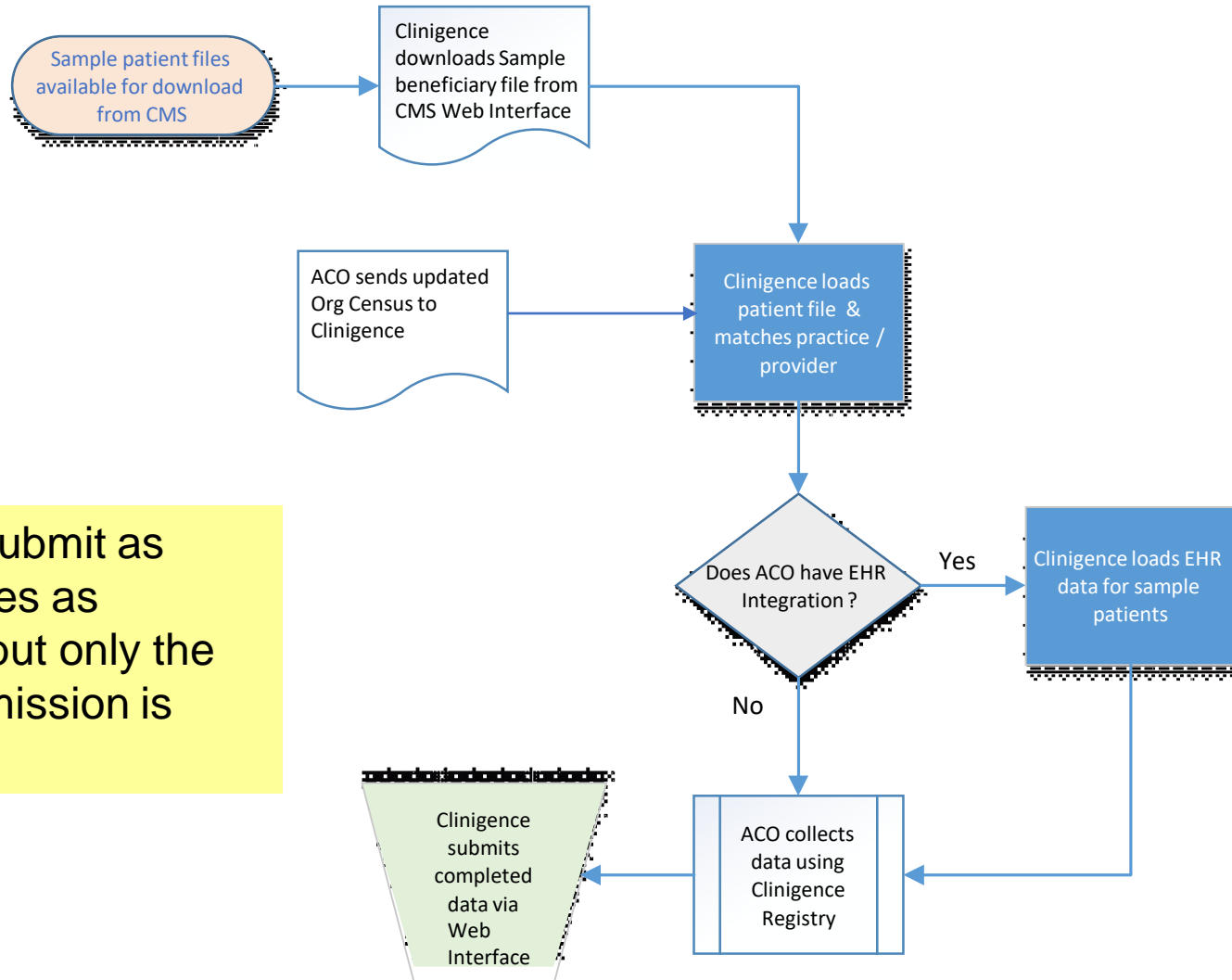
- Clinigence generates and delivers final submission packets.



# The Submission Process



# Annual Collections Cycle



We can submit as many times as needed, but only the final submission is used.

# The Clinigence MSSP Registry Tool



# The Clinigence MSSP Registry Tool

- The Clinigence ACO Annual Reporting Registry is used to collect and confirm the answers to the clinical questions CMS asks.
- The tool takes the user through a step-by-step wizard for each clinical domain.
- There are two levels of data access available:
  - Access to all beneficiaries in the ACO
  - Access to only beneficiaries assigned to a single practice
- The Registry is updated every year to reflect the latest CMS requirements.
- Clinigence Registry remains available even after the CMS GPRO Web Interface is made unavailable.



# Accessing the Clinigence MSSP Registry

1. Login to Clinigence (solution.clinigence.com).
2. Select ACO Tools.
3. Select Attributed Registries.
4. Select Q1 2019 ACO Reporting to CMS.

NOTE: If you see a small lock icon next to the Q1 2019 ACO Reporting to CMS selection, then your ACO's registry is not yet ready for data collection and you will not be able to save any changes.



# Setting up Registry Credentials

- A user must have an administrator-level account at the organization to add registry users.
- Each user must have his/her own individual account.



# Navigating in the Registry

- There are a number of techniques you can use to navigate in the Registry:
  - Hot links. Select an underlined patient name to access the Attributed Groups Summary for that patient.
  - Status icons. If a patient is ranked for a domain of care, select the icon to access the questions for those measures.
  - Breadcrumbs. Select a breadcrumb to go back to a previous screen.



# The Registry Front Page

Registries > November 2019 CMS Report Simulation

Reports

Export

Rows containing: All

☐ not attributed 
 ☐ incomplete 
 ☒ complete 
 ☒ approved

Patient Name	Date of Birth	CMS ID	Patient ID	Provider	MRF	CARE	DM	HTN	PREV	MH
<a href="#">Aguilar, Ashton</a>	7/11/1944	478414700	21135106		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Aguilar, Emerson</a>	2/9/1944	142870342	21144333		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Anderson, Hayden</a>	7/8/1946	373870732	21501528		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Anderson, Shirley</a>	11/15/1952	327069939	21501631		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Armstrong, Dakota</a>	9/25/1940	42866042	21132910		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Austin, Shane</a>	11/25/1944	77072738	21150714		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Berry, Jayden</a>	3/3/1941	511712630	21149626		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Berry, Kennedy</a>	8/14/1948	176424810	21145219		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Black, Kelly</a>	12/22/1942	8916832	21145083		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Bowman, Devin</a>	6/5/1963	176	21142682		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Campbell, Joyce</a>	12/26/1953		21143346		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Carr, Tristan</a>	2/7/1930	56	21118995		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			623		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			986		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			855		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			781		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			580		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			054		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			079		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			298		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			030		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			170		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
			840		<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

of 1 100 View 1 - 39 of 39

Select a patient name to access the Attributed Groups Summary

Select a status icon to directly access the collection wizard for that patient for that clinical domain

Patient ID is an internal Clinigence ID –use this ID when entering a ticket for Clinigence support (not PHI)

# Registry Front Page

Reports

Export Rows containing: All

☐ not attributed 
 ☐ incomplete 
 ☒ complete 
 ☒ approved

Match	TIN	Practice	Patient Name	Date of Birth	HICAN	Patient ID	Provider	MRF	CARE	DM	HTN	IVD	PREV	MH
All		All						All	All	All	All	All	All	All
❌	351974765	Rural Family Practice (H)	Aguilar, Alfred	1/14/1992		13688383		●	●	●	●	●	●	●
❌	351974765		Aguilar, Allen	11/7/2009		13688384		●	●	●	●	●	●	●
❌	351974765		Aguilar, Amanda	3/19/1984		13688385		●	●	●	●	●	●	●
❌	352088182		Aguilar, Anita	8/26/1923		13688403		●	●	●	●	●	●	●
❌	352088182		Aguilar, Anita	8/26/1923	226409885	17500171		●	●	●	●	●	●	●
❌	200296383		Aguilar, Brandy	4/6				●	●	●	●	●	●	●
			Aguilar, Brenda	5/7				●	●	●	●	●	●	●
			Aguilar, Caleb	12/				●	●	●	●	●	●	●
			Aguilar, Chase	10/				●	●	●	●	●	●	●
			Aguilar, Claire	4/2				●	●	●	●	●	●	●
			Aguilar, Colleen	3/2				●	●	●	●	●	●	●
			Anderson, Robby	6/4				●	●	●	●	●	●	●
			Anderson, Brent	12/				●	●	●	●	●	●	●
			Anderson, Cody	12/				●	●	●	●	●	●	●
			Anderson, Dennis	2/2				●	●	●	●	●	●	●
			Anderson, Frances	5/2				●	●	●	●	●	●	●
			Anderson, Jasmine	2/1				●	●	●	●	●	●	●
			Anderson, Jeffrey	1/3				●	●	●	●	●	●	●
❌	351974765		Anderson, Jeremiah	4/2				●	●	●	●	●	●	●
❌	200296383		Anderson, Juanita	7/1				●	●	●	●	●	●	●
❌	262955230		Anderson, Scott	4/3				●	●	●	●	●	●	●
❌	351974765		Armstrong, Beatrice	8/1				●	●	●	●	●	●	●
❌	351974765		Armstrong, Devin	3/21/1942	226757956	13688405		●	●	●	●	●	●	●

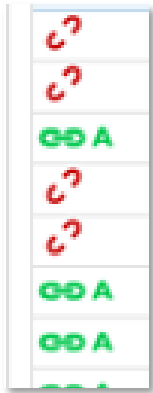
Page 1 of 1 100 View 1 - 40 of 40

TIN, Patient Name, and CMS Id are populated from the CMS Sample Patient file

The Practice and Provider are populated based on the TINs and NPIs in the CMS Sample Patient file and the Organization Census



# Matching Patients



Red broken link = Practice not integrated or patient not found in data feed

Green unbroken link = Patient match found in integrated data feed (Integrated Practices only)

# Status Indicators

Patient Name	Date of Birth	CMS ID	Patient ID	Provider	MRF	CARE	...
					All	All	All
<a href="#">Aguilar, Ashton</a>	7/11/1944	478414700	21135106		●	●	●
<a href="#">Aguilar, Emerson</a>	2/9/1944	142870342	21144333		●	●	●
<a href="#">Anderson, Hayden</a>	7/8/1946	373870732	21501528		●	●	●
<a href="#">Anderson, Shirley</a>	11/15/1952	327069939	21501631		●	●	●
<a href="#">Armstrong, Dakota</a>	9/25/1940	42866042	21132910		●	●	●
<a href="#">Austin, Shane</a>	11/25/1944	77072738	21150714		●	●	●
<a href="#">Berry, Jayden</a>	3/3/1941	511712630	21149626		●	●	●
<a href="#">Berry, Kennedy</a>	8/14/1948	176424810	21145219		●	●	●

Data collection is complete and approved for these clinical domains

Data collection is complete but needs to be approved for this clinical domain

Patient is ranked  
and data  
collection is  
incomplete for  
this clinical  
domain

# Medical Record Found

☐ not attributed   
 ☐ incomplete   
 ☒ complete   
 ☒ approved

MRF	CARE	CAD	DM	HF	HTN	IVD	PREV
All	All	All	All	All	All	All	All
<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To save time, the MRF answers are defaulted to Yes.

For integrated practices, if a patient match is found in the data feed, the default is Approved.

If the practice is not integrated or no patient match was found, the default is Yes, but it still needs to be approved.

# Changing Assignments

- Clinigence will use the information provided in the CMS Ranking file and the Organizational Census to assign patients to the most appropriate provider and practice.
- If the a patient should be assigned to a different practice or provider than is shown in the Registry, the Organization Administrator can re-assign them.

[Registries](#) > [October 2016 CMS Report Simulation](#) > Anderson, Bobby

**Anderson, Bobby**  
81 years (6/4/1935)  
Male

Patient ID: 13375005  
EMR ID(s): 17435

CMS Groups

Assignment

Practice:

Provider:

Save

Diego Molina  
Luke Hayes  
Madeline Franklin  
Marlene Morgan  
Ralph Carr

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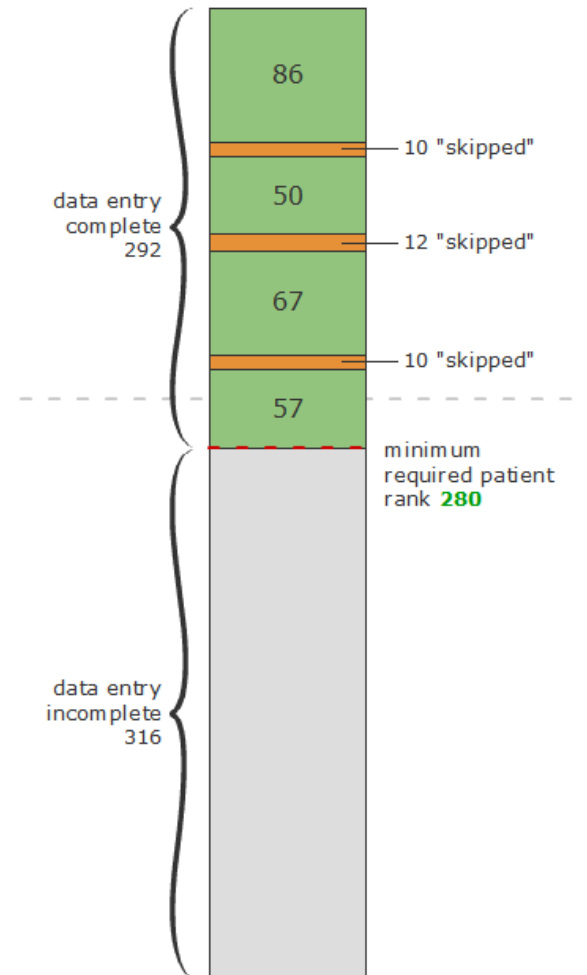
# Consecutive, Ranked Patients

- For reporting year 2019 CMS is again requiring the ACOs to complete 248 consecutive, ranked patients.
- If the sample contains fewer than 248 patients for a clinical domain, the ACO must complete 100% of the patients in the sample for that domain.
- If a patient ranked <248 is “skipped” (Medical Record not found, patient not qualified for measure, Other CMS Reason) then the next ranked patient must be completed.



# Consecutively Ranked Patients

- In this example, data entry is complete for 292 patients.
- The number of *consecutively completed* patients is 260 (292 complete – 32 skipped)



# Consecutively Ranked Patients

- If you complete data entry for *consecutively ranked* patients above the minimum, CMS will include those patients in its performance calculation.
- If you complete data entry for *non-consecutively ranked* patients above the minimum, CMS will **not** include those patients in its performance calculation.



# Finding Patients

- At most organizations the Chart Abstractors are given a list of patients or a set of parameters (practice & provider) to complete.
- Use the filtering capabilities to locate the desired patients.
- Once the patient list is how you need it, you can export that list to a .CSV file that can be opened in a spreadsheet application.



# Filtering the Patient List

- You can filter the patient list a number of ways:
  - By TIN (enter the TIN in the filter field)
  - By Practice (select from dropdown)
  - By completion of data (select Rows Containing Incomplete Data)
  - By approval status (select Rows Containing Unapproved Groups)
  - By domain of care and status (Attributed, Incomplete, Complete, Approved)
- You can combine these filter options to narrow your patient list in the most convenient way for chart abstraction at your organization.



# Filtering the Patient List

- Sort the list of patients by those with incomplete data to get started.
- As data collection proceeds you can filter to show only patients with Unapproved data.

Reports

Export Rows containing: Incomplete Data not attributed

Match	TIN	Practice	Patient Name	ID	Provider	MRF	CARE	CAD	DM
All		All				All	All	All	All
	954505159	Greensburg Clinic	Acevedo, Alfred	920024830164640		●	●	●	●
	766910698	Moultrie Family Medicin	Acevedo, Salvatore	855315829166336		●	●	●	●
	954505159	Greensburg Clinic	Andersen, Dale	682213899164506		●	●	●	●
	954505159	Greensburg Clinic	Andrade, Mike	125596551189664		●	●	●	●
	982898001	Floyd Clinic	Atkinson, Cherie	743336945160464		●	●	●	●
	542764364	Greensburg Clinic	Avery, Lashonda	898843608164340		●	●	●	●

Reports

Export Rows containing: All not attributed incomplete complete approved

Match	TIN	Practice	Patient Name	HICAN	Patient ID	Provider	MRF	CARE	CAD	DM	HF	HTN	IVD	PREV	MH
All		All					All	All	All	All	All	All	All	All	All
● A		Rural Family Phys (eCV	Aguilar, Alfred		13374995	Leonard Fowler	●	●	●	●	●	●	●	●	●
● A		Family Phys in ACO (El	Aguilar, Allen		13374996		●	●	●	●	●	●	●	●	●
● A		Family Phys in ACO (El	Aguilar, Amanda		13374997		●	●	●	●	●	●	●	●	●
● A		Family Phys in ACO (El	Aguilar, Anita	22049980	13374998	Luke Hayes	●	●	●	●	●	●	●	●	●
● A		Family Phys in ACO (El	Aguilar, Brandy		13374999	Marlene Morgan	●	●	●	●	●	●	●	●	●
● A		Family Phys in ACO (El	Aguilar, Brenda		13375000	Luke Hayes	●	●	●	●	●	●	●	●	●
● A		Family Phys in ACO (El	Aguilar, Caleb	19306930	13375001		●	●	●	●	●	●	●	●	●

- Each column has a filter if you want to narrow the list further.

# What Data Is Needed for a Patient?

- Patients in the CMS ranking file are often ranked for multiple measures. This helps reduce the overall number of patient charts that need to be examined.
- To determine which measures a patient is ranked for, the Attributed Groups Summary is helpful.



# Attributed Groups Summary

- Select the patient name and the Attributed Groups Summary for that patient appears. This shows which clinical domains include the selected patient in the sample and the completeness of the data for each.

Registries > October 2016 CMS Report Simulation > Anderson, Bobby

Anderson, Bobby  
81 years (6/4/1935)  
Male

Patient ID: 13375005  
EMR ID(s): 17435

CMS Groups Assignment

Attributed Groups Summary

HICAN: Comments (0)

100% complete	Medical Record Found	Edit
0% complete	Preventive Measures	
0% complete	MH - Mental Health	

Data collection is complete for this clinical domain.

This patient is ranked for 3 domains. There are multiple measures within the Preventive Measures domain.



# Filtering & Navigation

- If you have filtered the patient list by row or using the column filters, then accessed the Attributed Groups Summary screen for a specific patient, use the breadcrumb link or Back button on your browser to return to the filtered list.

The screenshot displays the Clinigence Reports interface. At the top, there is a blue 'Export' button and a dropdown menu for 'Rows containing: All'. To the right, status indicators are shown: 'not attributed' (grey circle), 'incomplete' (red circle with a slash), 'complete' (green circle), and 'approved' (green checkmark).

Match	TIN	Practice	Patient Name	Date of Birth	HICAN	Patient ID	Provider	MRF	CARE	DM	HTN	IVD	PREV	MH
All		All	anderson					All	All	All	All	All	All	All
	351974765		Anderson, Bobby	6/4/1935		13688393								
	351974765		Anderson											
	351974765		Anderson											
	351439427		Anderson											
	351974765		Anderson											
	351974765		Anderson											
	200296383		Anderson											
	351974765		Anderson											
	200296383		Anderson											
	262955230		Anderson											

Below the table, a breadcrumb trail is visible: [Registries](#) > [October 2017 CMS Report Simulation](#) > Anderson, Brent. The 'October 2017 CMS Report Simulation' link is highlighted with a yellow box.

The detailed view for Anderson, Brent shows the following information:

- Anderson, Brent**
- 84 years (12/17/1933)
- Male
- Patient ID: 13688394
- EMR ID(s):

Below this information, there are tabs for 'CMS Groups' and 'Assignment'. The 'Assignment' tab is active, showing the 'Attributed Groups Summary' for HICAN: 371305466A. A green circle with '100%' and the text 'complete Medical Record Found' are displayed. An 'Edit' button is located at the bottom right of this section.

# Entering Data

- From the Attributed Group Summary screen select Edit for the clinical domain you want to update OR  
Select the status icon for the domain from the Front Page.
- Each measure group has a collection wizard with series of questions with answer drop-downs.
- The number of questions for each clinical domain will depend on the answers you select.
- As you answer questions the progress indicator updates

Armstrong, Dakota

79 years (9/25/1940)      Patient ID: 21132910  
Male      EMR ID(s):

CMS Groups      Assignment

[Attributed Groups Summary](#) > Edit Group Measures  
CMS ID: 42866042

**50%**      **HTN - Hypertension**

3 Module Rank

Active HTN diagnosis on or before 7/1/19

Yes

# Entering Data

- When all the questions have been answered for a clinical domain, the progress indicator will show 100%.
- Use the Comments button to record relevant information for this measure.
- *Select Save at any point to save your work. If you leave the page without saving, you will lose your changes.*

Armstrong, Dakota

79 years (9/25/1940)  
Male

Patient ID: 21132910  
EMR ID(s):

CMS Groups Assignment

[Attributed Groups Summary](#) > [Edit Group Measures](#)  
CMS ID: 42866042

100% ☐ Approved

**HTN - Hypertension**

3 Module Rank

Comments (0)

Cancel Save

Use the Comments button to record relevant information

# Pre-populated Answers

- For PREV-7 (Influenza) if CMS provides a "Yes" answer based on claims data, no further action is required. If a Yes answer is provided, you will not be able to over-write that CMS-provided answer when the data is uploaded to the CMS WI.
- **If the practice has integrated its EHR with Clinigence** or if the ACO provides alternative data feeds\*, then that data is used to prepopulate Registry questions.

\* Alternate data feeds must be agreed upon with Clinigence in advance of the December time frame.



# Entering Values

- Certain questions require you to enter values, such as lab results. CMS has provided a range of “valid values” for each item and you will not be able to enter a value that is outside that range.
- For example, CMS has established a range for Systolic blood pressure of 0-350 mm Hg.

If the patient's latest documented Systolic was 400 mmHg you will not be able to save the measure with 400 in the Systolic field.

80%

HTN - Hypertension

Cancel Save

358 Module Rank

HTN Confirmation ?

HTN Confirmed

Yes

Most Recent BP

Yes

Date Taken

10/04/2016

Systolic

250

Diastolic

72

solution.clinigence.com says:  
Systolic must be between 0 and 350  
☐ Prevent this page from creating additional dialogs.  
OK

# Entering Values

beta.clinigence.com says

Systolic must be between 0 and 350

OK

If you enter an invalid value, an error message gives you the acceptable range. In this example, you could enter 350 and add a Comment giving the actual value.

Hover the mouse over the field label to see the range of valid values

**Systolic**

Valid values are any number between 0 and 350.

# Entering Dates

- Certain clinical domains require you to enter a date or date range for an item. Most require that the date falls within the measurement period (Jan. 1, 2019 through Dec. 31, 2019).

beta.clinigence.com says

BP Taken Date must be in 2019

OK

HTN-2: Controlling High Blood Pressure ?

## Date Taken

12/02/2018

December 2018						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

# Using Comments

- You can enter Comments at the patient level and at the measure level.
- Comments are NOT uploaded to the CMS GPRO Web Interface.
- You can generate a report of the Comments for the entire organization or a specific practice.

Anderson, Dennis  
58 years (2/26/1958)  
Male

Patient ID: 13375008  
EMR ID(s):

CMS Groups Assignment

Attributed Groups Summary  
HICAN: Comments (3)

100% complete	Medical Record Found	Edit
100% complete	CARE - Care Coordination	Edit
100% complete	HTN - Hypertension	Edit
0% complete	Preventive Measures	Edit
0% complete	MH - Mental Health	Edit

# Using Comments

- Many organizations like to use the Comments feature to record where in the EMR the supporting data was found.
- Comments can be useful when multiple users are working together as well as in case of an audit

The screenshot displays a patient record for Dennis Anderson, 58 years old (DOB 2/26/1958), Male. Patient ID: 13375008, EMR ID(s): . The interface shows a 'CMS Groups' tab with an 'Assignment' sub-tab. Under 'Attributed Groups Summary', there is a list of groups with completion status:

Group	Completion Status
Medical Record Found	100% complete
CARE - Care Coordination	100% complete
HTN - Hypertension	100% complete
Preventive Measures	0% complete
MH - Mental Health	0% complete

A 'Comments (3)' button is visible. A 'Comments' window is open, showing a text area for adding comments. Below the text area, three comments are listed:

- 12/6/2016 Beth Copenhaver: Awaiting CMS Other Approved Reason for Fall Risk screening.
- 12/6/2016 CARE - Care Coordination Beth Copenhaver: Fall Risk not performed, patient refused. This is not an acceptable exclusion reason for the measure.
- 12/6/2016 HTN - Hypertension Beth Copenhaver: The actual BP on 10/4/2016 was 400/72. Max allowed by the field is 350.

A 'Save' button is at the bottom right of the comments window.

# Other CMS Approved Reason

- **New for PY 2019** - requests to use CMS Other Approved Reason must be manually entered in the CMS Web Interface.
- Clinigence personnel will handle that task as long as you have selected this option as the answer and given details needed to support this request in the Comments for that specific measure.
  - *In the Comment be sure to include an explanation of why you think it is appropriate to skip the beneficiary.*
- CMS will either approve or deny the request and will identify appropriate next steps (if any) that need to be taken. This information will be provided in the resolution of the QualityNet Help Desk inquiry and Clinigence will add that information to the Comment.

# Approving Data

- *Each ACO will determine if they will be using the Approve Data feature. Check with your coordinator.*
- Each domain will have an Approve checkbox that needs to be selected and saved for those answers to be considered Approved.
- After the domain has been Approved, the status icon shows a solid green with a white checkmark.
- If you need to make changes to an already approved domain, you will have to re-approve that domain when you finish your changes.

[illegible]

# Clinigence MSSP Registry Reports

- There are 3 reports available in the MSSP Registry:
  - Data Entry-Shows the ACO progress on data entry and practice-level performance scores for each clinical domain. (Replaces the Registry Performance Report from previous years.)
  - Diff (Difference) -For integrated practices, this report shows the pre-populated answer for each question and the current answer which was either populated from CMS or manually entered.
  - Comments Report –A compilation of all comments, this report can be generated for the entire organization or a selected practice.



# Data Entry Summary Report

- This report is designed to let the ACO track it's progress in data collection.
- There is a row per measure that shows the following for data collection:
  - Minimum required patient rank to meet CMS minimum
  - Number of ranked patients with incomplete data
  - Number of patients with complete data (can filter for completed and approved)
  - Consecutively complete (starting at rank #1)
  - Skipped patients



# Data Entry Summary Report

- The following data is shown for performance:
  - Included in the denominator (Eligible population)
  - Included in the numerator (Meets criteria)
  - Not in Numerator (Does not meet criteria)
  - Performance Rate

*NOTE: Performance numbers are not based on the rank or consecutively completed patients, only those with 100% data completed for that measure. This is a departure from how CMS will calculate the rate.*




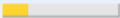



# Data Entry Summary Report

## Data Entry Summary Report

Export

columns in this color are unaffected by filtering

Filters: None

Measure Group	Measure	Minimum Req. Patient Rank	Data Entry Incomplete	Data Entry Complete	Consecutively Completed	Skipped (Non-Consecutive)		Performance (Non-Consecutive)			
						Total	Denominator Exclusions	Included in the Denominator	Included in the Numerator	Not in Numerator	Performance Rate
CARE	CARE-2 Falls: Screening for Future Fall Risk	✗ 264	214	402	103	2	1	211	178	33	 84.36 %
DM	DM-2: Hemoglobin A1c (HbA1c) Poor Control	✗ 261	157	459	22	3	NA	154	34	120	22.08 %  Lower Rates Are Better
HTN	HTN-2: Controlling High Blood Pressure	✓ 262	312	304	302	10	3	302	109	193	 36.46 %
PREV	PREV-5: Breast Cancer Screening	✗ 258	34	582	12	6	6	28	22	6	 78.57 %
PREV	PREV-6: Colorectal Cancer Screening	✗ 258	178	438	45	4	3	171	167	4	 97.66 %

# Data Entry Summary Report

- Select any non-zero number to drill-down to a list of those patients.

Measure Group	Measure	Minimum Req. Patient Rank	Data Entry Incomplete	Data Entry Complete	Consecutively Completed	Skipped (Non-Compliant)
						Total
CARE	CARE-2 Falls: Screening for Future Fall Risk	✗ 264	<u>214</u>	<u>402</u>	<u>103</u>	<u>2</u>
DM	DM-2: Hemoglobin A1c (HbA1c) Poor Control	✗ 261	<u>157</u>	<u>459</u>	<u>22</u>	<u>3</u>

## Data Entry Patient List

List Category: **Skipped (Total)**

[\[view criteria details\]](#)

Approval Status: *Include all patients in data sample*

Practices and Providers: *By Practice(s)*

*Cornerstone Family Clinic, Dane Wellness Clinic, Valley Family Practice*

Export

CMS ID	Last Name	First Name	DOB	Gender	CARE-2 Rank	Help Desk Ticket ID Covering Approved Reason	Patient Marked As Qualified for the Measure	Patient was Screened for Future Fall Risk	Practice	Provider
<a href="#">5AA6BB5CC55</a>	Able	John	8/2/1946	M	9	XXXXXXXX	No	No	Cornerstone Family Clinic	Jean Stackwell, MD
<a href="#">9AA6BB9CC99</a>	Ackerman	Tilly	10/12/1950	F	234	YYYYYYYY	No	No	Valley Family Practice	Alex Chu, MD
<a href="#">5AA6BB5CC55</a>	Baker	Sarah	3/6/1948	F	34		No	No	Cornerstone Family Clinic	Ralph Carter



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# Data Entry Summary Report - Filtering

- You can filter by practice and/or provider. The default is to include all practices and providers.

**Filter Settings**

*Multiple selections will be AND'ed together.*

**ApprovalStatus:**

☒ Include all patients in data sample

☐ Only include approved patients

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**Practices:**

☐ All Practices and Providers

☒ By Practice(s)

Family Physicians in ACO (eMDs) ▼ Add

Family Physicians in ACO (eMDs) X

☐ By Provider(s)

# Data Entry Summary Report - Filtering

*NOTE: The Measure Group, Measure, and Minimum Required Patient Rank columns are not affected by filtering.*

Data Entry Summary Report		
<div>Export</div> columns in this color are not affected by filtering		
Measure Group	Measure	Minimum Req. Patient Rank
CARE	CARE-1: Medication Reconciliation	X 248
CARE	CARE-2: Falls	X 267
DM	DM2: Hemoglobin A1c (HbA1c) Poor Control	✓ 262

When the minimum rank is reached a green check appears.

# Data Entry Summary Report - Exporting

- After you have filtered the report as needed, you can export the report to a .XLSX file.
- The measure data appears on the second sheet. You will see the addition of a Rank Achieved column.

E18													
	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Measure Group	Measure	Minimum Req Patient Rank	Rank Achieved	Data Entry Incomplete	Data Entry Complete	Consecutively Completed	Total Skips	Denominator Exclusions	Included in the Denominator	Included in the Numerator	Not in Numerator	Performance Rate
2	CARE	CARE-2 Falls: Screening for Future Falls Risk	264	No	214	402	103	2	1	211	178	33	84.36%
3	DM	DM-2: Hemoglobin A1c (HbA1c) Poor Control	261	No	157	459	22	3	NA	154	34	120	22.08%
4	HTN	HTN-2 Controlling High Blood Pressure	262	Yes	312	304	302	10	3	302	109	193	36.46%
5	PREV	PREV-5 Breast Cancer Screening	258	No	34	582	12	6	6	28	22	6	78.57%
	PREV	PREV-6 Colorectal Cancer Screening	258	No	178	438	45	4	3	171	167	4	97.66%

# Next Steps



# Next Steps

- The ACO Administrator needs to set up credentials for all users who will be involved in the data collection.
- Each ACO schedules a training session for their data collection users. Feel free to use any of the Clinigence MSSP Registry materials on the help desk. ([support.clinigence.com](mailto:support.clinigence.com))
- Each ACO prepares a plan with daily and/or weekly goals for data collection.



# Questions?

