Introduction to Clinigence ACO Registry

Agenda

- The ACO Reporting Timeline
- The Clinigence ACO Submission Process
- The Clinigence Registry
- The Collection Process
  - Entering the data
  - Approving the data
- FAQs

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ACO Reporting Timeline

▶ **November 2014 - January 4, 2016**

  ◦ ACO completes the organization census of providers, practices, TINs and NPIs.

  ◦ ACO and Clinigence establish the EIDM Web Interface Submitter role.

▶ **January 4 - 8, 2016**

  ◦ Clinigence downloads the XML sample list from the CMS website.

    • Last year was an Excel file on MFT.

    • Clinigence will provide a human readable format. The format is TBD.

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ACO Reporting Timeline

▸ **January 5 - January 25, 2016**
  ◦ Clinigence loads the sample list into the Registry.
  ◦ Clinigence assigns beneficiaries to practices and providers using the sample list data, the ACO-provided organization census, and for integrated practices - clinical data.
  ◦ <u>Integrated practices only</u>: Clinigence pre-populates the responses in the registry using the extracted EMR data or other data feeds.
  ◦ ACOs train the registry users and set up user credentials.

▸ **January 18, 2016**
  ◦ GPRO becomes available.
  ◦ Clinigence will pull the pre-populated claims data (office visit dates and influenza Y/N response) and load them into the Registry.

▸ **January 19 – January 25, 2016**
  ◦ Clinigence registry becomes available for chart abstraction.

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ACO Reporting Timeline

▶ **January 18-25 - March 11, 2016**

- ◦ ACO's use the Clinigence Registry to collect and approve their data.

- ◦ If there are problems during the collection phase, submit your issues at support.clinigence.com or via email to support@clinigence.com.

*NOTE: If the issue pertains to a specific patient you **must** go to the support site to enter patient information. Email is not HIPAA-compliant. Please identify the patient using the Patient ID, not the HICNO.*

▶ **March 1, 2016**

- ◦ Target date for ACOs to complete chart abstractions.

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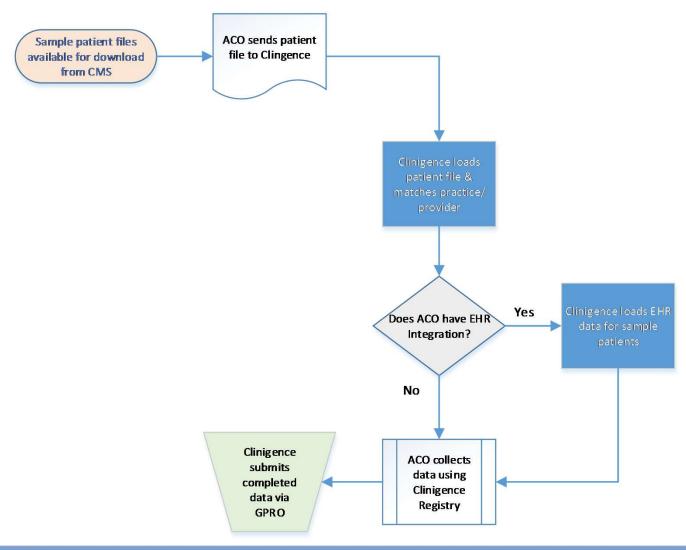# ACO Reporting Timeline

▶ **March 1 - March 11**

- ◦ Clinigence uses the data in the Registry and the claims-based data to submit to CMS.

- ◦ We provide submission reports and performance reports.

- ◦ ACO's have this period to correct any errors they may notice.

- ◦ Once completed, Clinigence does the final submission and disables the Save feature in the Registry. We can submit as many times as needed, but only the final submission is used.

ACO Reporting Timeline

▸ **March 11, 2016**

  ◦ All data must be submitted in GPRO.

▸ **March 11 - March 25, 2016**

  ◦ Clinigence exports all data and reports from GPRO for future reference.

  ◦ GPRO access is disabled.

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The ACO Submission Process

Loading the Patient File/Patient Assignments

▸ Clinigence loads the sample patient file.

▸ Based on CMS claims data, each patient is assigned to:

- **1 practice**: The sample TIN is matched to that in the organization census. For TINs with more than 1 practice the sample NPIs are matched against the organizational census NPI to identify the specific practice.

- **and 1 provider**: The sample NPIs are matched to those in the organization census.

▸ Optional: If the practice has integrated its EHR with Clinigence or if the ACO provides alternative data feeds, then that clinical data is used to prepopulate the Registry.
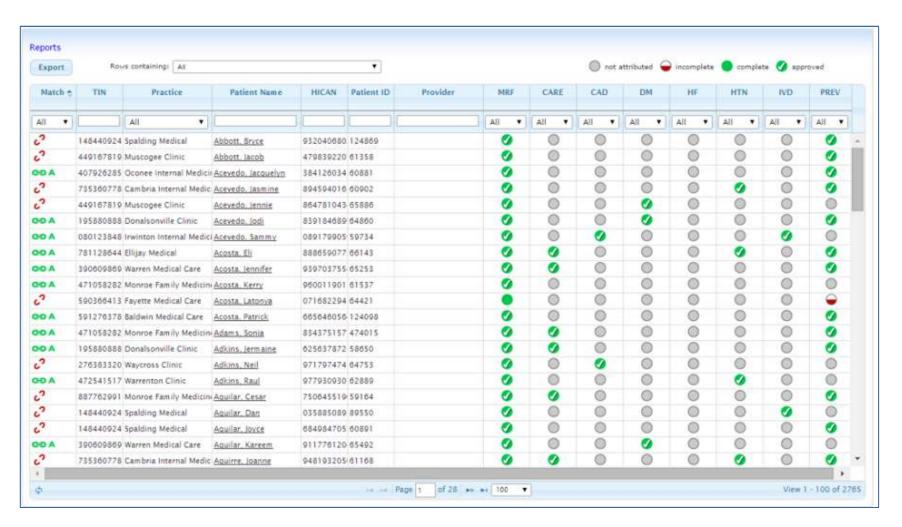
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The Clingence Registry

▸ The Clinigence ACO Annual Reporting Registry is used to collect and confirm the answers to the clinical questions CMS asks.

▸ The tool takes the user through a step-by-step wizard for each clinical domain.

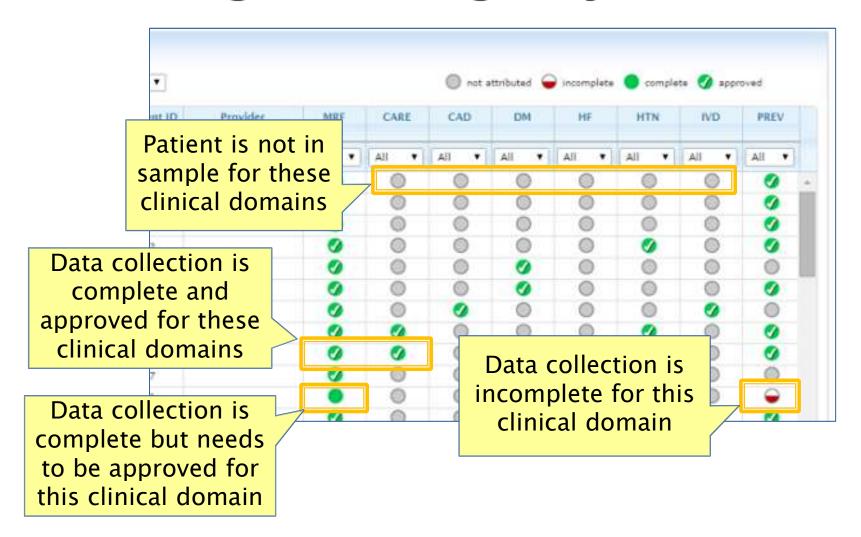▸ The Registry is updated every year to reflect the latest CMS requirements.

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The Clinigence Registry

▸ Accessing the Registry:
1. Login to Clinigence (solution.clinigence.com)
2. Select ACO Tools
3. Select Attributed Registries
4. Select Q1 2016 ACO Reporting to CMS

▸ Setting up Registry Credentials:
1. Login to Clinigence (solution.clinigence.com)
2. Select Configuration
3. Select either:
   • Create Administrator Account (All practices)
   • Create Practice Administrator Account (Single Practice)

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The Clinigence Registry
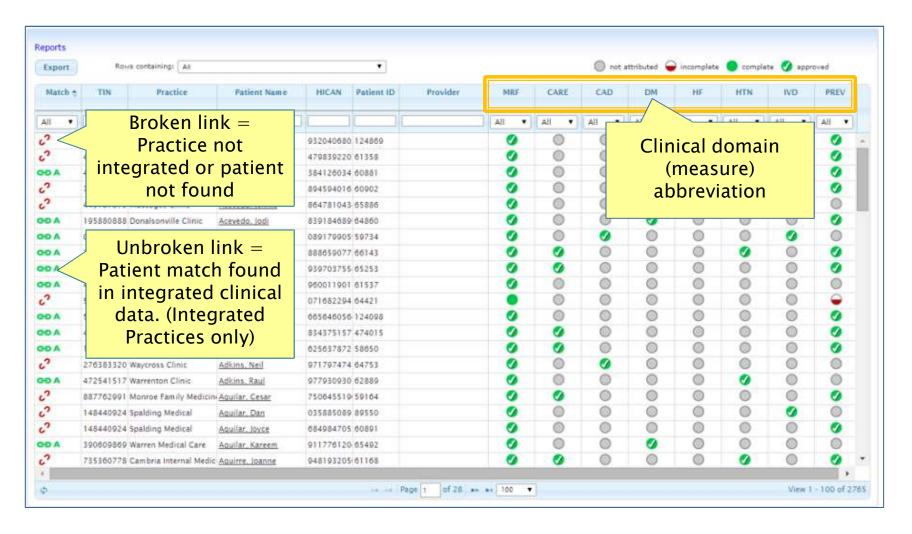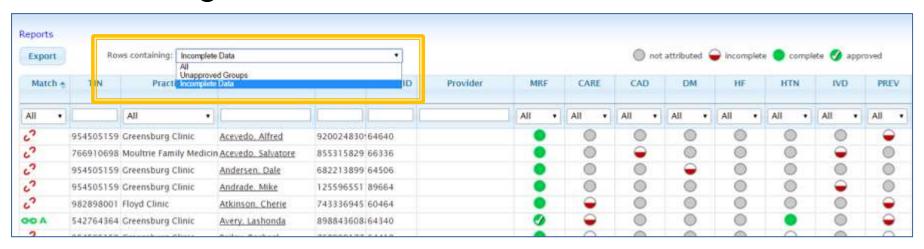
The Clinigence Registry

The Clinigence Registry

Working with the Registry

▸ Based on the data in their EMR and/or on paper charts users validate pre-populated data and fill in the answers to data which is not populated.

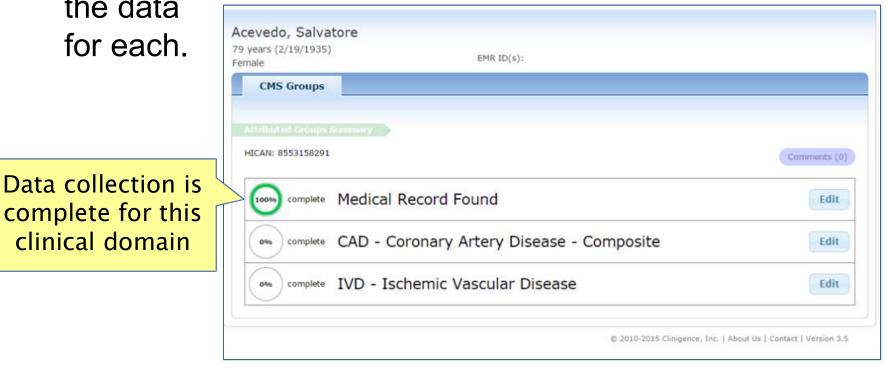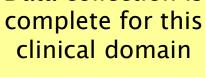▸ Sort the list of patients by those with incomplete data to get started.

Entering the Data

▸ Select the patient name and the summary for that patient appears. This shows which clinical domains include the selected patient in the sample and the completeness of the data for each.

Data collection is complete for this clinical domain

Acevedo, Salvatore
79 years (2/19/1935)
Female   EMR ID(s):

CMS Groups

Attributed Groups Summary

HICAN: 8553158291   Comments (0)

100% complete   Medical Record Found   Edit

0% complete   CAD - Coronary Artery Disease - Composite   Edit

0% complete   IVD - Ischemic Vascular Disease   Edit

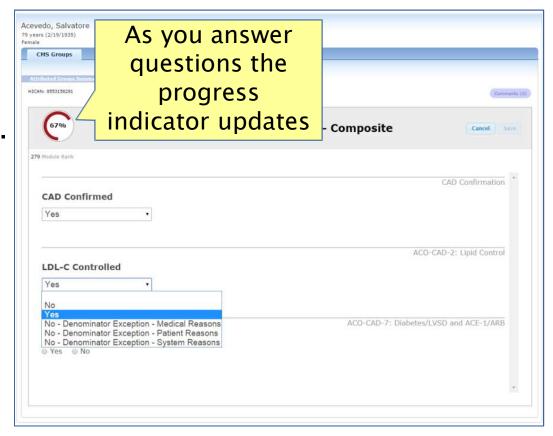© 2010-2015 Clinigence, Inc. | About Us | Contact | Version 3.5

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Entering the Data

▶ Select Edit for the clinical domain you want to update.

▶ Each measure group has a series of questions with answer drop-downs.

▶ The number of questions for each clinical domain will depend on the answers you select.
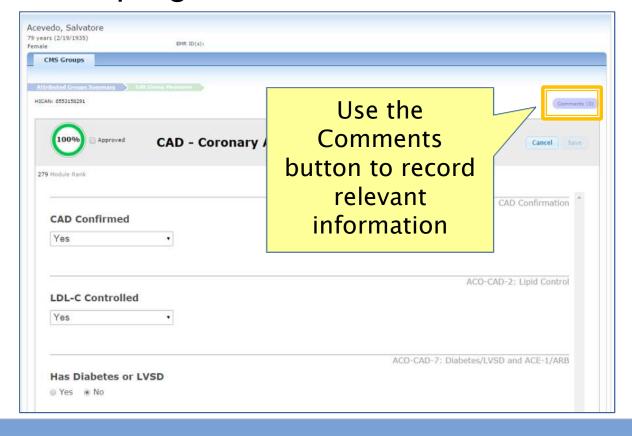

As you answer questions the progress indicator updates

Entering the Data

- When all the questions have been answered for a clinical domain, the progress indicator will show 100%.
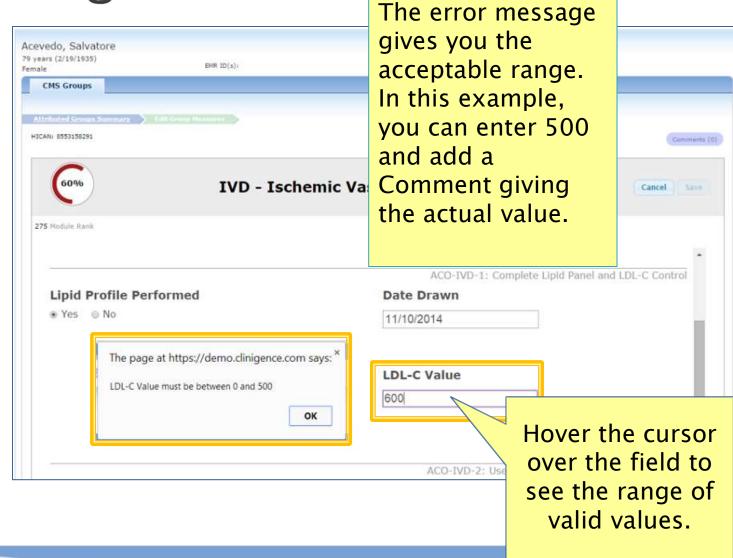- Select Save at any point to save your work.

Use the Comments button to record relevant information

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Entering Values

▸ Certain questions require you to enter values, such as lab results. CMS has provided a range of "valid values" for each item and you will not be able to enter a value that is outside that range.

▸ For example, CMS has established a range for LDL-C of 0-500 mg/dl. If the patient's latest LDL-C was 600 mg/dl you will not be able to enter 600.
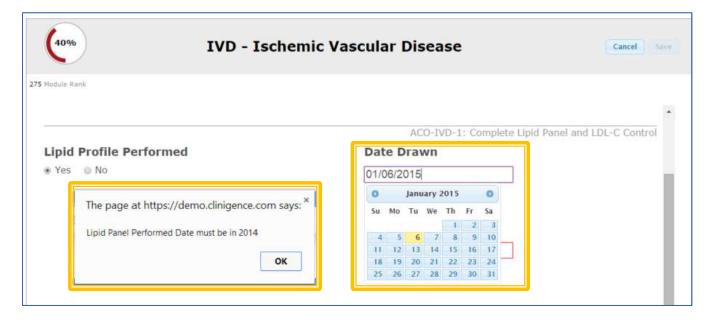
Entering Values

The error message gives you the acceptable range. In this example, you can enter 500 and add a Comment giving the actual value.

Acevedo, Salvatore
79 years (2/19/1935)
Female   EMR ID(s):

CMS Groups

Attributed Groups Summary   Edit Group Measures

HICAN: 8553158291   Comments (0)

60%   **IVD - Ischemic Va**   Cancel   Save

275 Module Rank

ACO-IVD-1: Complete Lipid Panel and LDL-C Control

Lipid Profile Performed   **Date Drawn**

● Yes   ○ No   11/10/2014

The page at https://demo.clinigence.com says: ×

LDL-C Value must be between 0 and 500

OK

LDL-C Value

600

ACO-IVD-2: Use

Hover the cursor over the field to see the range of valid values.
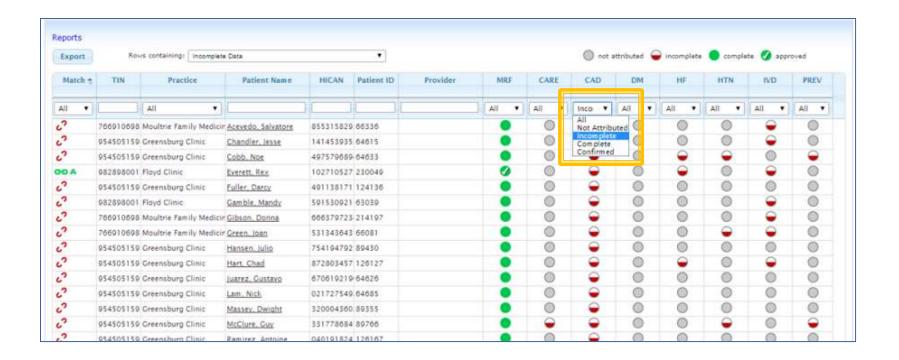
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Entering Dates

▸ Certain clinical domains require you to enter a date or date range for an item. Be sure that the date falls within the measurement period (Jan. 1, 2014 through Dec. 31, 2014).
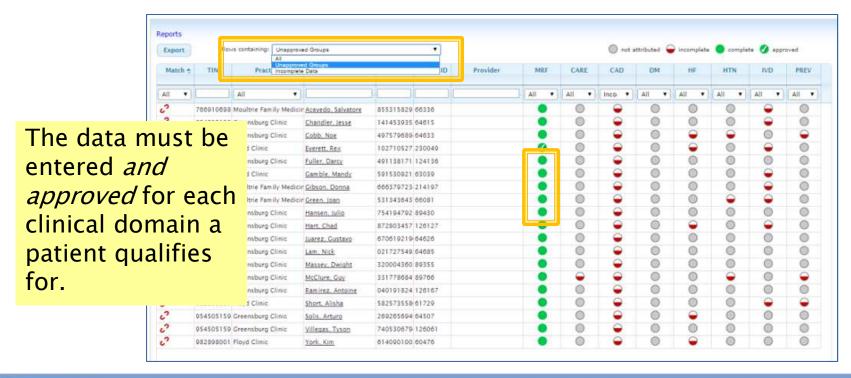
Sorting the Lists

‣ In addition to sorting the rows, you can sort on each clinical domain column.
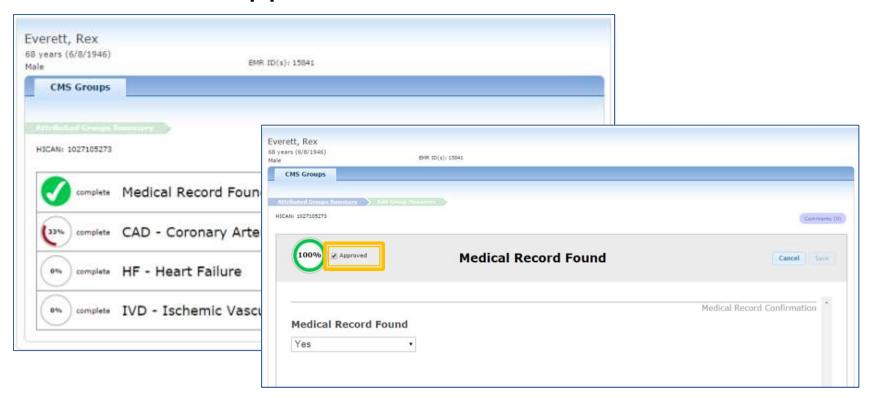
Approving the Data

▸ As data collection progresses, you can sort by Unapproved Groups to quickly find those patients who need approval.

The data must be entered *and* *approved* for each clinical domain a patient qualifies for.

Approving the Data

▸ Drill down to the patient and clinical domain and select the Approved box for each clinical domain.

You're Done Collecting Data – Now What?

▸ When the ACO has finished data collection, Clinigence "locks" the registry, essentially allowing access in read-only mode.

▸ As a best practice Clinigence recommends targeting completion for about 2 weeks prior to the GPRO shutdown (shut-down for 2015 is March 11, 2015). This allows the ACO to identify and react to any unexpected submission results such as low scores and make any corrections.

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You're Done Collecting Data – Now What?

▸ Clinigence performs the final submission to CMS. Based on this final submission Clinigence provides several supporting pieces of documentation including:

 ◦ GPRO performance and submission reports
 ◦ GPRO final submission exports
 ◦ GPRO claims pre-population exports
 ◦ Clinigence performance, comments, and diff reports
 ◦ Clinigence XML used for the final GPRO submission

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Next Steps

▶ The steps required to prepare the Registry for collection will vary by ACO.

▶ The key data sources are:
- Beneficiary Sample XML
- EHR or data feeds for pre-population (optional)
- GPRO discharge dates and influenza immunization answers

▶ The Registry should be available for collection January 25 to March 11.

▶ Some ACOs will may start collecting before discharge dates are loaded but this will require reopening those patient records.

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Next Steps

▸ The ACO Administrator needs to set up credentials for all users who will be involved in the data collection.

▸ Each ACO schedules a training session for their data collection users. Feel free to use any of the Clinigence Registry materials on the help desk. ACO MSSP Registry

▸ Each ACO prepares a plan with daily and/or weekly goals for data collection.

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Questions