

# **Introduction to Clinigence**

## **ACO Registry**

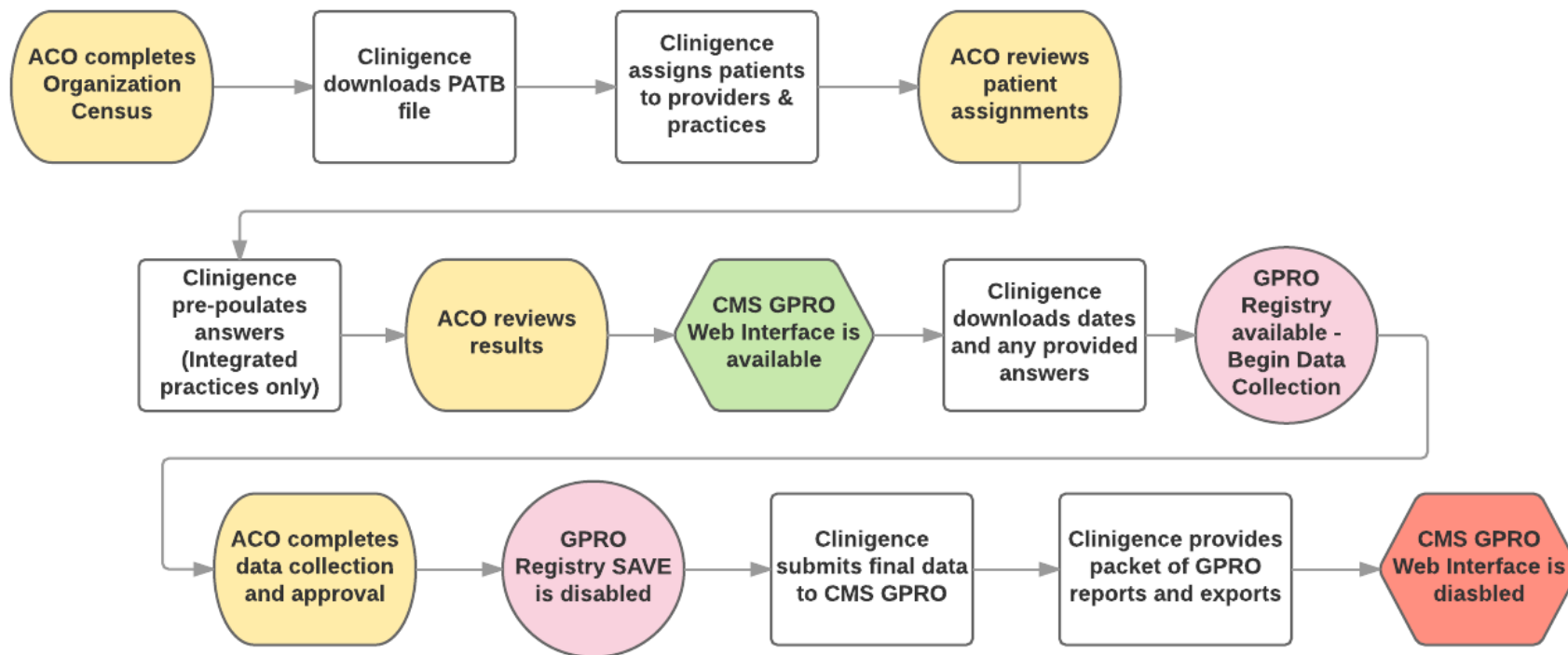
### **PY2016**

# Agenda

- ▶ Annual Collection Cycle
- ▶ The ACO MSSP Reporting Timeline
- ▶ The Clinigence GPRO Registry tool
- ▶ Next Steps
- ▶ Questions

# **Annual Collection Cycle The ACO MSSP**

# Annual Collection Process



# The ACO MSSP Reporting Timeline

# ACO Reporting Timeline

## ▶ **December 1 – 16, 2016**

- ACO completes the organization census of providers, practices, TINs and NPIs.
- ACO and Clinigence establish the IACS PQRS Submitter role and the GPRO ACO Submission role.

## ▶ **December 2, 2016 – January 7, 2017**

- Test and training version of the Clinigence GPRO Registry is available

## ▶ **January 3 – 6, 2017**

- Patient ranking (PATB sample) files are available to the ACO for download via the MFT Interface and the CMS GPRO Web Interface.
- Clinigence will retrieve the PATB from the CMS GPRO Web Interface.

# ACO Reporting Timeline

## ▶ January 5 - January 17

- Clinigence loads the PATB into the Clinigence GPRO Registry.
- Clinigence assigns beneficiaries to practices and providers using the PATB data, the ACO-provided organization census, and for integrated practices - clinical data.
- Integrated practices only: Clinigence pre-populates the responses in the registry using the extracted EMR data or other pre-approved data feeds.
- ACOs train the registry users and set up user credentials.

## ▶ January 17, 2017

- CMS GPRO Web Interface becomes available.
- Clinigence will pull the pre-populated claims data (discharge dates and influenza Y/N response) and load them into the Clinigence GPRO Registry.

# ACO Reporting Timeline

## ▶ **January 17 – 30, 2017**

- Clinigence GPRO Registry becomes available. Availability will vary by ACO based on data load timelines.
- You will be notified when the GPRO Registry is available for your organization.



# ACO Reporting Timeline

## ▶ January 17/30 – March 1, 2017

- ACO's use the Clinigence GPRO Registry to collect and approve their data.
- If there are problems during the collection phase, submit your issues at support.clinigence.com or via email to [support@clinigence.com](mailto:support@clinigence.com).

***NOTE:*** If the issue pertains to a specific patient you ***must*** go to the support site to enter patient information. Email is not HIPAA-compliant. Please identify the patient using the Clinigence Patient ID, not the HICNO.

# ACO Reporting Timeline

## ▶ **March 1 – 17, 2017**

- Clinigence uses the data in the Registry and the claims-based data to submit to CMS.
- We provide submission reports and performance reports.
- ACO's have this period to correct any errors they may notice.
- Once completed, Clinigence does the final submission and disables the Save feature in the Registry. We can submit as many times as needed, but only the final submission is used.

# ACO Reporting Timeline

- ▶ **March 17, 2017 at 8 pm ET**
  - All data must be submitted in CMS GPRO Web Interface.
- ▶ **March 24 – April 1, 2017**
  - Clinigence exports all data and reports from CMS GPRO Web Interface for future reference.
  - Clinigence generates and delivers submission packets
- ▶ **April 21, 2017**
  - CMS GPRO Web Interface access is disabled April 21, 2017.

# Organizational Census

- ▶ Each ACO must complete an organizational census so that we can assign the sample patients to the appropriate provider and practice.
- ▶ The census includes:
  - The list of all practices within the ACO
  - The TIN for each practice
  - The list of providers for each practice
  - The NPI for each provider

# Beneficiary Sample Patient File (PATB)

- ▶ Starting Jan. 3, 2017, CMS makes available to each ACO a list of patients to be used for reporting for each measure. These are the “Sample Patients.”
- ▶ CMS will provide up to 616 patients for each measure.
- ▶ CMS tries to identify and use patients who qualify for multiple clinical domains (measures) and “ranks” them. A rank of 0 means the ACO does not need to report for this patient for this measure.
- ▶ Other than indicating that the patient is to be reported, the non-zero value of the ranking has no meaning in the Clinigence application.
- ▶ CMS requires the ACO to report for 248 *consecutively ranked* beneficiaries. Clinigence recommends that you report on them all!

# What is a Consecutively Completed Beneficiary?

- ▶ **“Consecutively Completed”** means that:
  - Data has been entered for patients, in order, by rank
  - Confirmed Medical Record Found
  - Confirmed the patient’s eligibility for the sample
  - Confirmed the patient’s eligibility for the module/measure in which they are ranked
  - Provided all the information required in the GPRO Web Interface.
- ▶ **"Skipping"** you can skip a patient for any of the following reasons:
  - a) the medical record was not found;
  - b) the patient is not eligible for the sample for one of the following reasons: – Patient died, is in hospice, a non-US resident, or HMO-enrolled;
  - c) the patient is not eligible for the measure/module in which they are ranked *then an additional patient, on a one to one basis, must be completed.*

# What is a Consecutively Completed Beneficiary?

- ▶ When you are trying to determine if you have met the 2016 requirement of 248 "consecutively completed" patients, do not count the skipped patients as completed.
- ▶ Any skipped patients must be replaced by the next ranked patient.
- ▶ In cases where you have a smaller sample size or a large number of skipped patients, it may not be possible to reach the 248 consecutive completed patients threshold. In that case, you must answer the questions (complete or skip) for 100% of the patients in the CMS Sample Patient file for that measure.

# Patient-Provider Assignments

- ▶ Clinigence loads the PATB sample patient file.
- ▶ Based on CMS-provided claims data, each patient is assigned to:
  - **1 practice:** The PATB TIN is matched to that in the organization census. For TINs with more than 1 practice the PATB NPIs are matched against the organizational census NPI to identify the specific practice.
  - **and 1 provider:** The PATB NPIs are matched to those in the organization census.
- ▶ If the ACO Administrator finds that a patient should be assigned to a different provider, that change can be performed using the Assignment tab in the GPRO Registry.



# Pre-populating Answers

- ▶ **If the practice has integrated its EHR with Clinigence** or if the ACO provides alternative data feeds\*, then that data is used to prepopulate Registry questions.
- ▶ Additionally, CMS provides the answer for the PREV-7 Influenza Immunization.

\* Alternate data feeds must be agreed upon with Clinigence in advance of the December time frame.

# The Clinigence GPRO Registry tool

# The Clinigence Registry

- ▶ The Clinigence ACO Annual Reporting Registry is used to collect and confirm the answers to the clinical questions CMS asks.
- ▶ The tool takes the user through a step-by-step wizard for each clinical domain.
- ▶ There are two levels of data access available:
  - Access to all beneficiaries in the ACO
  - Access to only beneficiaries assigned to a single practice
- ▶ The Registry is updated every year to reflect the latest CMS requirements.
- ▶ Clinigence Registry remains available even after the CMS GPRO Web Interface is shut down.

# Accessing the Clinigence Registry

1. Login to Clinigence (solution.clinigence.com)
2. Select ACO Tools
3. Select Attributed Registries
4. Select [Q1 2016 ACO Reporting to CMS](#)

# Setting up Registry Credentials

1. Login to Clinigence ([solution.clinigence.com](http://solution.clinigence.com))
2. Select Configuration
3. Select either:
  - Create Administrator Account (All practices)
  - Create Practice Administrator Account (Single Practice)
4. Enter the required information (marked with \*).
5. Create a temporary password. (Minimum 8 characters including at least 1 number and 1 special character).
6. Select Create.  
Be sure to let the user know his/her temporary password.

# The Clinigence Registry – Front Page

The screenshot displays the Clinigence web application's "Reports" section. At the top, there are navigation tabs: "Browse Programs", "Patients", "ACO Tools", "Reports", and "Configuration". Below these are sub-tabs: "Managing Preferences", "Attributed Registries", and "Documents". The main header indicates "Viewing: Clinigence Demo".

A breadcrumb trail shows "Registries > October 2016 CMS Report Simulation". Under the "Reports" heading, there is a filter dropdown set to "All" and status indicators: "not attributed" (grey circle), "incomplete" (red circle with slash), "complete" (green circle), and "approved" (checkmark icon).

Match	TIN	Practice	Patient Name	HICAN	Patient ID	Provider	MRF	CARE	CAD	DM	HF	HTN	IVD	PREV
All		All					All	All	All	All	All	All	All	All
		Phys (eCW)	<a href="#">Aguilar, Alfred</a>		13374995	Leonard Fowler	●	●	⊖	⊖	⊖	⊖	⊖	⊖
		n ACO (EM)	<a href="#">Aguilar, Allen</a>		13374996		●	⊖	⊖	⊖	⊖	⊖	⊖	⊖
		n ACO (EM)	<a href="#">Aguilar, Amanda</a>		13374997		●	⊖	⊖	⊖	⊖	⊖	⊖	⊖
		n ACO (EM)	<a href="#">Aguilar, Anita</a>	226499886	13374998	Luke Hayes	●	⊖	⊖	⊖	⊖	⊖	⊖	⊖
		n ACO (EM)	<a href="#">Aguilar, Brandy</a>		13374999	Marlene Morgan	●	⊖	⊖	⊖	⊖	⊖	⊖	⊖
		n ACO (EM)	<a href="#">Aguilar, Brenda</a>		13375000	Luke Hayes	●	⊖	⊖	⊖	⊖	⊖	⊖	⊖
		n ACO (EM)	<a href="#">Aguilar, Caleb</a>	193009366	13375001		●	●	⊖	⊖	⊖	⊖	⊖	⊖
		n ACO (EM)	<a href="#">Aguilar, Chase</a>		13375002		●	⊖	⊖	⊖	⊖	⊖	⊖	⊖
		n ACO (EM)	<a href="#">Aguilar, Claire</a>		13375003		●	⊖	⊖	⊖	⊖	⊖	⊖	⊖
		n ACO (EM)	<a href="#">Aguilar, David</a>		13375004		●	⊖	⊖	⊖	⊖	⊖	⊖	⊖
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GO A		Rural Family Phys (eCW) A					●	⊖	⊖	⊖	⊖	⊖	⊖	⊖


Annotations from yellow callouts:

- "Select a state or location to directly access the collection wizard for patients for clinical domain."
- "Patient ID is an internal Clinigence ID – use this ID when entering a ticket for Clinigence."

Status legend: ● not attributed ⊖ incomplete ● complete ✓ approved

Page footer: View 1 - 40 of 40

# The Clinigence Registry – Front Page

 Clinigence

Client ListAccount Management

Viewing: Clinigence Demo

Browse Programs

Patients

ACO Tools

Reports

Configuration

Managing PreferencesAttributed RegistriesDocuments

Registries > October 2016 CMS Report Simulation

Reports

Export

Rows containing: All

☐ not attributed ☐ incomplete ☒ complete ☒ approved

Match	TIN	Practice	Patient Name	HICAN	Patient ID	Provider	MRF	CARE	CAD	DM	HF	HTN	IVD	PREV
All		All					All	All	All	All	All	All	All	All
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GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
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GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S				<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>				
GO A		Family Practice in ACO	Anderson, S											

# The Clinigence Registry

Reports

Export Rows containing: All

not attributed incomplete complete approved

Match	HICAN	Patient ID	Provider	MRF	CARE	CAD	DM	HF	HTN	IVD	PREV
	195880888	Donalsonville Clinic	<a href="#">Acevedo, Jodi</a>								
	887762991	Monroe Family Medicine	<a href="#">Aguilar, Cesar</a>								
	148440924	Spalding Medical	<a href="#">Aguilar, Dan</a>								
	148440924	Spalding Medical	<a href="#">Aguilar, Joyce</a>								
	390609869	Warren Medical Care	<a href="#">Aguilar, Kareem</a>								
	735360778	Cambria Internal Medicine	<a href="#">Aguirre, Joanne</a>								

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Red broken link =  
Practice not  
integrated or patient  
not found in data  
feed

Green unbroken link  
= Patient match  
found in integrated  
data feed  
(Integrated Practices  
only)

Clinical domain  
(measure)  
abbreviation  
Note: The CARE  
domain has both  
CARE-2 and CARE-3  
and PREV has all  
PREV measures.



# The Clinigence Registry – Status Icons

The screenshot shows a dashboard with a table of clinical data. The table has columns for Patient ID, Provider, and various clinical domains (MBF, CARE, CAD, DM, HF, HTN, IVD, PREV). Each cell contains a status icon: a grey circle for 'not attributed', a red circle for 'incomplete', a green circle for 'complete', and a green checkmark for 'approved'. Four callout boxes provide explanations:

- Top-left callout:** "Patient is not in ranked for these clinical domains" points to a row where the first seven domains (MBF to IVD) have grey 'not attributed' icons.
- Middle-left callout:** "Data collection is complete and approved for these clinical domains" points to a row where the first two domains (MBF and CARE) have green 'complete' and 'approved' icons.
- Bottom-left callout:** "Data collection is complete but needs to be approved for this clinical domain" points to a row where the first domain (MBF) has a green 'complete' icon.
- Bottom-right callout:** "Patient is ranked and data collection is incomplete for this clinical domain" points to a row where the last domain (PREV) has a red 'incomplete' icon.

# Medical Record Found

To save time, the MRF answers are defaulted to Yes. For integrated practices, if a patient match is found in the data feed, the default is Approved

[illegible]

If the practice is not integrated or no patient match was found, the default is Yes, but it still needs to be approved

# **NEW Feature**

## **Changing Patient-Provider Assignments**

- ▶ Clinigence will use the information provided in the PATB file and the Organizational Census to assign patients to the most appropriate provider and practice.
- ▶ If the Organization Administrator finds that a patient should be assigned to a different provider, that function is available on the Assignments tab.

# Assignment tab

Registries > October 2016 CMS Report Simulation > Anderson, Bobby

Anderson, Bobby  
81 years (6/4/1935)  
Male

Select the Assignment tab

CMS Groups Assignment

Attributed Groups Summary  
HICAN:

- 100% complete Medical Record Found
- 0% complete Preventive Measures
- 0% complete MH - Mental Health

Comments (0)

Edit

Registries > October 2016 CMS Report Simulation > Anderson, Bobby

Anderson, Bobby  
81 years (6/4/1935)  
Male

Patient ID: 13075005  
EMR ID(s): 17

CMS Groups Assignment

Practice: Family Phys in ACO (EMDs)

Provider: --none--

Save

Diego Molina  
Luke Hayes  
Madeline Franklin  
Marlene Morgan  
Ralph Carr

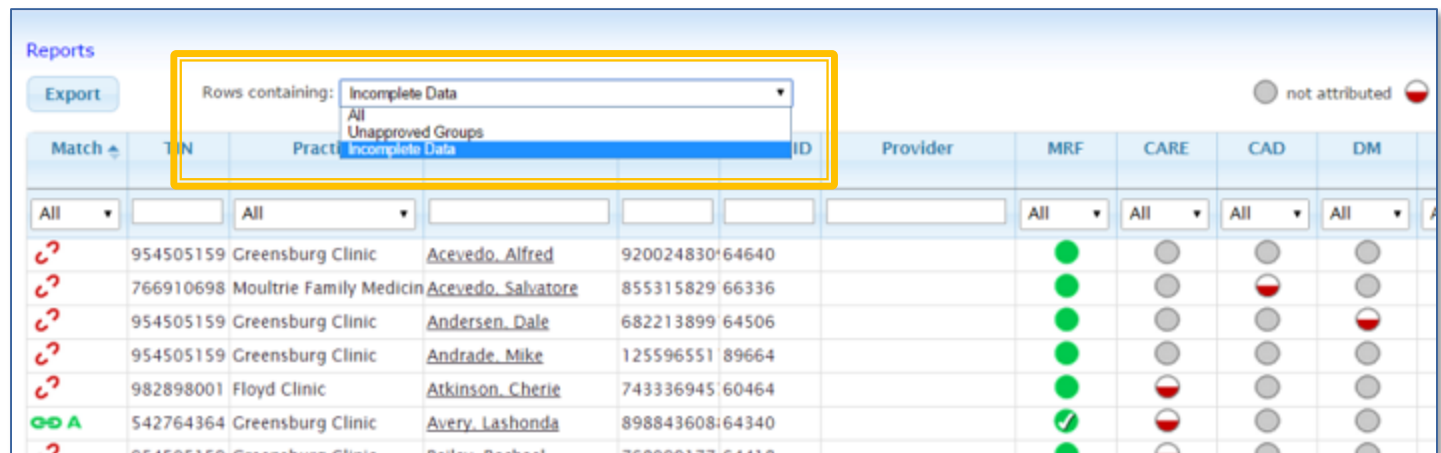
Select the Practice, then select the Provider – be sure to Save your changes

Use the Comments button to record relevant information for this patient

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# Filtering the Patient List

- ▶ Sort the list of patients by those with incomplete data to get started.
- ▶ As data collection proceeds you can filter to show only patients with Unapproved data.
- ▶ Admin-level users can filter by specific practice, as needed.



The screenshot shows the Clinigence Reports interface. A yellow box highlights the 'Rows containing:' dropdown menu, which is set to 'Incomplete Data'. The dropdown menu also shows 'All' and 'Unapproved Groups'. The table below displays a list of patients with columns for Match, TIN, Practice, ID, Provider, MRF, CARE, CAD, and DM. The 'MRF' column contains green circles, and the 'CARE' column contains red circles. The 'CAD' and 'DM' columns contain red circles with a white dot in the center. The 'Match' column contains red and green checkmarks. The 'TIN' column contains numbers. The 'Practice' column contains names of clinics. The 'ID' column contains numbers. The 'Provider' column contains names. The 'MRF' column contains green circles. The 'CARE' column contains red circles. The 'CAD' column contains red circles with a white dot in the center. The 'DM' column contains red circles with a white dot in the center.

Match	TIN	Practice	ID	Provider	MRF	CARE	CAD	DM
All		All			All	All	All	All
✓	954505159	Greensburg Clinic	Acevedo, Alfred	920024830	64640			
✓	766910698	Moultrie Family Medicin	Acevedo, Salvatore	855315829	66336			
✓	954505159	Greensburg Clinic	Andersen, Dale	682213899	64506			
✓	954505159	Greensburg Clinic	Andrade, Mike	125596551	89664			
✓	982898001	Floyd Clinic	Atkinson, Cherie	743336945	60464			
✓	542764364	Greensburg Clinic	Avery, Lashonda	898843608	64340			
✓	954505159	Greensburg Clinic	Bailey, Robert	76699133	64418			

# Filtering by Clinical Domain

- ▶ In addition to sorting the rows, you can filter each clinical domain column.

Reports

Export Rows containing: All

not attributed incomplete complete approved

TIN Practice Patient Name HICAN Patient ID Provider MRF CARE CAD DM HTN IVD PREV MH

Export to a list of

Each column has a filter if you want to narrow the list further, for example by searching for a specific provider

DM

All Not Attributed Incomplete Complete Approved

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# Attributed Groups Summary

- ▶ Select the patient name and the Attributed Groups Summary for that patient appears. This shows which clinical domains include the selected patient in the sample and the completeness of the data for each.

[Registries](#) > [October 2016 CMS Report Simulation](#) > Anderson, Bobby

Anderson, Bobby  
81 years (6/4/1935)      Patient ID: 13375005  
Male      EMR ID(s): 17435

**CMS Groups**    Assignment

Attributed Groups Summary  
HICAN: Comments (0)

100% complete	Medical Record Found	Edit
0% complete	Preventive Measures	Edit
0% complete	MH - Mental Health	Edit

Data collection is complete for this clinical domain

# Entering the Data

- ▶ Select Edit for the clinical domain you want to update.
- ▶ Each measure group has a collection wizard with series of questions with answer drop-downs.
- ▶ The number of questions for each clinical domain will depend on the answers you select.

Anderson, Brent  
82 years (12/17/1933)  
Male

CMS Groups Assignment

[Attributed Groups Summary](#) > [Edit Groups](#)

HICAN: 371305466A

**67%**

**HF - Heart Failure**

169 Module Rank

HF Confirmed

Yes

Has LVSD

Yes

Beta Blocker Therapy

HF-C

As you answer questions the progress indicator updates



# Entering the Data

- ▶ When all the questions have been answered for a clinical domain, the progress indicator will show 100%.
- ▶ Select Save at any point to save your work.

The screenshot displays the Clinigence interface for a patient named Anderson, Brent. The patient's details include 82 years (12/17/1933), Male, Patient ID: 13375006, and EMR ID(s): 16422. The interface shows a progress indicator at 100% and a 'Comments' button. A yellow callout box points to the 'Comments' button with the text: 'Use the Comments button to record relevant information for this measure'. The interface also shows a 'Save' button and a 'Cancel' button. The patient's HICAN is 371305466A. The measure being tracked is 'HF - Heart Failure' with a '100% Module Rank'. The 'HF Confirmed' dropdown is set to 'Yes'. The 'Has LVSD' dropdown is set to 'Yes'. The 'Beta Blocker Therapy' dropdown is set to 'No'. The measure is identified as 'HF-6: LVSD and Beta Blocker'.

# CARE-3 Visit Dates

- ▶ CMS provides the visit dates for the CARE-3 measure.
- ▶ Clinigence downloads this information from the CMS GPRO Web Interface and loads it into the Registry. These dates are not editable.
- ▶ Patients can have multiple visit dates for this measure.



The screenshot shows a web form titled "CARE - Care Coordination". In the top left corner, there is a circular progress indicator showing 50%. In the top right corner, there are "Cancel" and "Save" buttons. The form contains the following fields:

- 1 Rank**: A text input field.
- CARE-3: Medical Reconciliation Confirmation**: A label with a question mark icon.
- Patient Qualified for Current Medications Documented Measure**: A label above a dropdown menu currently set to "Yes".
- CARE-3: Medical Reconciliation**: A label with a question mark icon.
- Visit Date**: A text input field containing "09/20/2016".
- Patient Seen in Office/Clinic on Visit Date**: A label above a dropdown menu.

# Entering Values

- ▶ Certain questions require you to enter values, such as lab results. CMS has provided a range of “valid values” for each item and you will not be able to enter a value that is outside that range.
- ▶ For example, CMS has established a range for Systolic blood pressure of 0-350 mm Hg. If the patient’s latest Systolic was 400 mm Hg you will not be able to save the measure with 400 in the Systolic field.

# Entering Values

Anderson, Dennis  
58 years (2/26/1958)  
Male

Patient  
EMR ID

CMS Groups Assignment

[Attributed Groups Summary](#) > [Edit Group Measures](#)

HICAN:

80%

358 Module Rank

HTN Confirmed  
Yes

Most Recent BP  
Yes

Date Taken  
10/04/2016

Systolic  
2500

Diastolic  
72

Comments (0)

Cancel Save

HTN-2: Controlling High Blood Pressure ?

HTN Confirmation ?

solution.clinigence.com says:  
Systolic must be between 0 and 350  
☐ Prevent this page from creating additional dialogs.  
OK

The error message gives you the acceptable range. In this example, you can enter 350 for Systolic and add a Comment giving the actual value.

# Entering Dates

- ▶ Certain clinical domains require you to enter a date or date range for an item. Most items require that the date falls within the measurement period (Jan. 1 through Dec. 31, 2016).
- ▶ If you attempt to enter an invalid date, an error message appears.

**HTN - Hypertension**

358 Module Rank

HTN Confirmed  
Yes

Most Recent BP  
Yes

HTN Confirmation ?

HTN-2: Controlling High Blood Pressure ?

**Date Taken**  
10/04/2015

October 2015

Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

70

solution.clinigence.com says:  
BP Taken Date must be in 2016  
☐ Prevent this page from creating additional dialogs.  
OK

# Entering Comments

- ▶ You can enter Comments at the patient level and at the measure level.
- ▶ Comments are NOT uploaded to the CMS GPRO Web Interface.
- ▶ You can generate a report of the Comments for the entire organization or a specific practice.

# Comments

There are a total of 3 comments for this patient.

Anderson, Dennis  
58 years (2/26/1958)  
Male

Patient ID: 13375008  
EMR ID(s):

CMS Groups    Assignment

Attributed Groups Summary  
HICAN:

100% complete	Medical Record Found
100% complete	CARE - Care Coordination
100% complete	HTN - Hypertension
0% complete	Preventive Measures
0% complete	MH - Mental Health

Comments (3)

Edit

### Comments

12/6/2016 *Beth Copenhaver*  
Awaiting CMS Other Approved Reason for Fall Risk screening.

12/6/2016 CARE - Care Coordination *Beth Copenhaver*  
Fall Risk not performed, patient refused. This is not an acceptable exclusion reason for the measure.

12/6/2016 HTN - Hypertension *Beth Copenhaver*  
The actual BP on 10/4/2016 was 400/72. Max allowed by the field is 350

Save

The Comments dialog shows the comments and notes if they refer to a specific care domain.

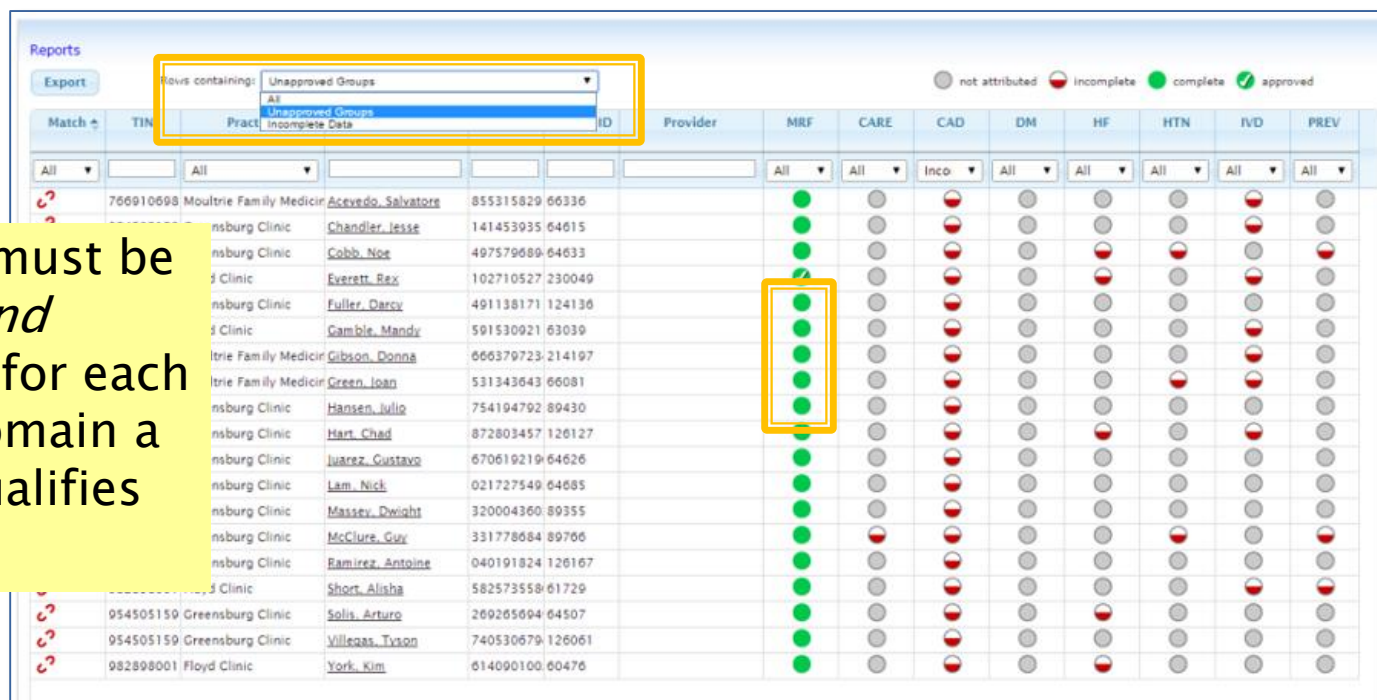
# “Other CMS Approved Reason”

- ▶ *This option should only be selected when an approval has been received from CMS in the form of a response to a QualityNet Help Desk inquiry. CMS has requested that a help Desk Ticket # be provided in the Help Desk Ticket # field.*
- ▶ If you have created an incident/ticket with QualityNet to have a specific patient excluded for "Other CMS Approved Reason" enter a support ticket with Clinigence at [support.clinigence.com](http://support.clinigence.com) so that we can enter that information manually in the GPRO Web Interface.  
You must provide the patient name, HICAN, CMS Incident number, and which measure this reason applies to.



# Approving the Data

- ▶ As data collection progresses, you can sort by Unapproved Groups to quickly find those patients with data awaiting approval.



Reports

Export

Groups containing: Unapproved Groups

Match TIN ID Provider MRF CARE CAD DM HF HTN IVD PREV

All All All Inco All All All All All All

766910698	Moultrie Family Medicine	Acevedo, Salvatore	855315829	66336	●	●	●	●	●	●	●	●
	nsburg Clinic	Chandler, Jesse	141453035	64615	●	●	●	●	●	●	●	●
	nsburg Clinic	Cobb, Noe	497579689	64633	●	●	●	●	●	●	●	●
	s Clinic	Everett, Rex	102710527	230049	●	●	●	●	●	●	●	●
	nsburg Clinic	Fuller, Darcy	491138171	124136	●	●	●	●	●	●	●	●
	s Clinic	Gamble, Mandy	591530921	63039	●	●	●	●	●	●	●	●
	ltie Family Medicine	Gibson, Donna	666379723	214197	●	●	●	●	●	●	●	●
	ltie Family Medicine	Green, Joan	531343643	66081	●	●	●	●	●	●	●	●
	nsburg Clinic	Hansen, Julio	754194792	89430	●	●	●	●	●	●	●	●
	nsburg Clinic	Hart, Chad	872803457	126127	●	●	●	●	●	●	●	●
	nsburg Clinic	Juarez, Gustavo	670619219	64626	●	●	●	●	●	●	●	●
	nsburg Clinic	Lam, Nick	021727549	64685	●	●	●	●	●	●	●	●
	nsburg Clinic	Masse, Dwight	320004360	89355	●	●	●	●	●	●	●	●
	nsburg Clinic	McClure, Guy	331778684	89766	●	●	●	●	●	●	●	●
	nsburg Clinic	Ramirez, Antoine	040191824	126167	●	●	●	●	●	●	●	●
	s Clinic	Short, Alisha	582573558	61729	●	●	●	●	●	●	●	●
954505159	Greensburg Clinic	Solis, Arturo	269265694	64507	●	●	●	●	●	●	●	●
954505159	Greensburg Clinic	Villegas, Tyson	740530679	126061	●	●	●	●	●	●	●	●
982898001	Floyd Clinic	York, Kim	614090100	60476	●	●	●	●	●	●	●	●

The data must be entered *and approved* for each clinical domain a patient qualifies for.

# Approving the Data

- ▶ Drill down to the patient and clinical domain and select the Approved box for each clinical domain.

Anderson, Dennis  
58 years (2/26/1958)  
Male

Patient ID: 13375008  
EMR ID(s):

CMS Groups Assignment

Attributed Groups Summary  
HICAN:

100% complete	Medical Record Found
100% complete	CARE - Care Coordination
100% complete	HTN - Hypertension
0% complete	Preventive Measures
0% complete	MH - Mental Health

Anderson, Dennis  
58 years (2/26/1958)  
Male

Patient ID: 13375008  
EMR ID(s):

CMS Groups Assignment

[Attributed Groups Summary](#) > [Edit Group Measures](#)

HICAN: [Comments \(3\)](#)

**HTN - Hypertension** [Cancel](#) [Save](#)

358 Module Rank

HTN Confirmed  
Yes

HTN Confirmation ?

# Clinigence Registry Reports

- ▶ There are 3 reports available in the GPRO Registry:
  - Performance Report - Shows the ACO and practice-level performance scores for each clinical domain
  - Diff (Difference) - For integrated practices, this report shows the pre-populated answer for each question and the current answer which was either populated from CMS or manually entered.
  - Comments Report – A compilation of all comments, this report can be generated for the entire organization or a selected practice.

# Performance Report

- ▶ To view the Performance Report:
  1. Select the Reports link in the upper left of the GPRO Registry screen.
  2. Select Performance Report. The report appears.
  3. If you had a filter active for a specific practice before selecting Reports, the report will display the scores for the pre-selected practice, otherwise, it will display the scores for the entire ACO.  
If you want to select a specific practice or select a different practice, select it from the dropdown list for Practice.

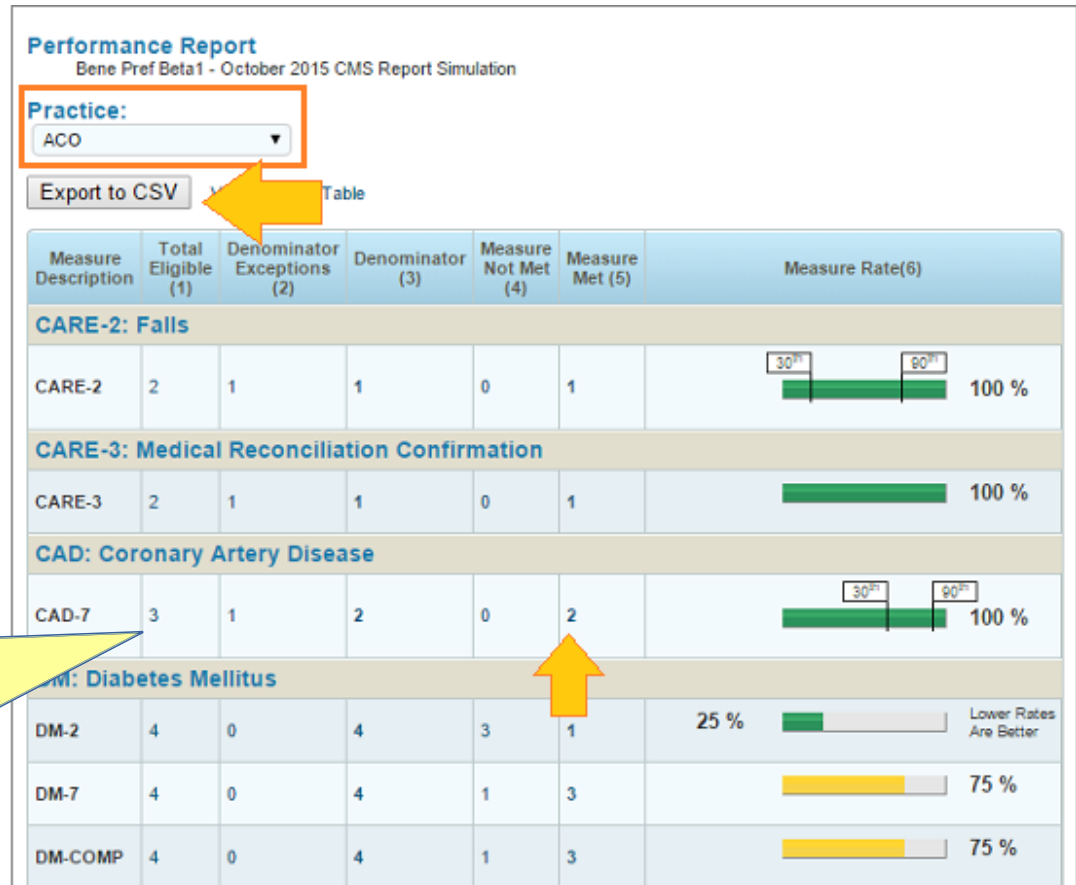
# Performance Report

- ▶ Shows the number of patients eligible for the measure, those in the denominator, those who did not meet the measure numerator criteria, and those who did meet the numerator criteria.
- ▶ The Measure Rate is shown as a percentage and a progress bar.
- ▶ You can save the report to a .CSV file for use in a spreadsheet program like Microsoft Excel, by selecting the Export to CSV button.

# Performance Report Example

Save the report to a .CSV file for use in a spreadsheet program like Microsoft Excel

Select any of the numbers to view the list of patients included in that count.



# Next Steps

# You're Done Collecting Data – Now What?

- ▶ When the ACO has finished data collection, Clinigence "locks" the Registry, essentially allowing access in read-only mode.
- ▶ As a best practice Clinigence recommends targeting completion for 2 weeks prior to the CMS GPRO Web Interface shutdown (**shut-down is March 17, 2017**). This allows the ACO to identify and react to any unexpected submission results such as low scores and make any corrections.



# You're Done Collecting Data – Now What?

- ▶ Clinigence performs the final submission to CMS. Based on this final submission Clinigence provides several supporting pieces of documentation including:
  - GPRO performance and submission reports
  - GPRO final submission exports
  - GPRO claims pre-population exports
  - Clinigence performance and diff reports
  - Clinigence XML used for the final GPRO submission

# Next Steps

- ▶ The steps required to prepare the Registry for collection will vary by ACO.
- ▶ The key data sources are:
  - Patient sample (PATB)
  - ACO Organization Census
  - EHR or data feeds for pre-population (optional)
  - GPRO discharge dates and influenza immunization answers
- ▶ The Clinigence GPRO Registry should be available for collection **January 17 – 30, 2017 through March 1\***.

*\* Clinigence recommends you plan to have all data entered by March 1 to allow for corrections and re-submissions prior to the cut-off on March 17.*

# Next Steps

- ▶ The ACO Administrator needs to set up credentials for all users who will be involved in the data collection.
- ▶ Each ACO schedules a training session for their data collection users. Feel free to use any of the Clinigence GPRO Registry materials on the help desk. [ACO MSSP Registry](#)
- ▶ Each ACO prepares a plan with daily and/or weekly goals for data collection.

# Questions

